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CAPSURE (RM200)

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Verifying CAPSURE Sync will work on my system

Following the steps below will verify that your system is ready to successfully work with the CAPSURE Sync software:

To access the download page for CAPSURE Sync and find the latest version, click the link below, and then click on the Software Downloads section. If the version you are running is not current, you can download and install the latest version from this page.

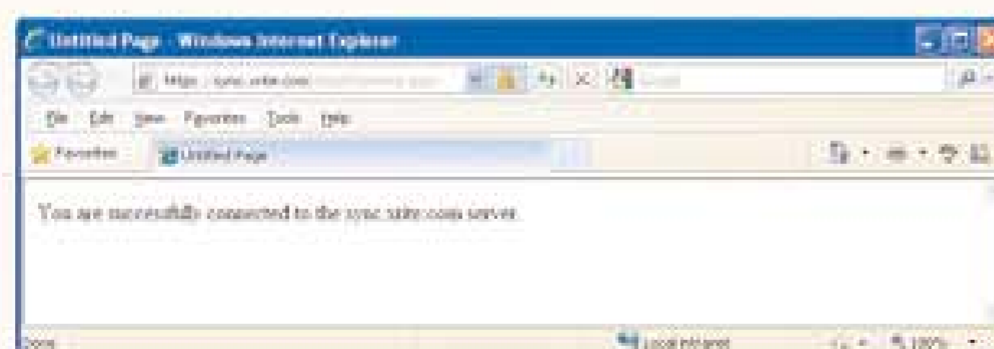
[CAPSURE Sync Download Page](#) (click the back button on your browser to return to this page)

Click each link below and verify that the web page loads. If any of these pages fail to load, you will need to contact your IT department and request that they provide you with access to both of these web addresses. After accessing each of these links, click the back button on your browser to return to this page.

www.xrite.com - This link should load the X-Rite home page as shown below. (Note: the content of the page may vary from the image below)



<https://sync.xrite.com/checkConnect.aspx> - This link should load the page as shown below.



NOTE: This is an SSL connection which requires the SSL port (port 443) to be open in your firewall

If you have verified you have the current version of CAPSURE Sync, and you are able to properly access both of the Web addresses above your system should work properly with CAPSURE Sync.

If you are still experiencing problems, you will need to contact X-Rite directly for further support. To submit your support request via our web form, please click [HERE](#)

[Email link to this page](#)

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